



Board report

A graphical summary of the councils' performance over the five years 1 April 2008 to 31 March 2013

COMPILED IN OCTOBER 2013

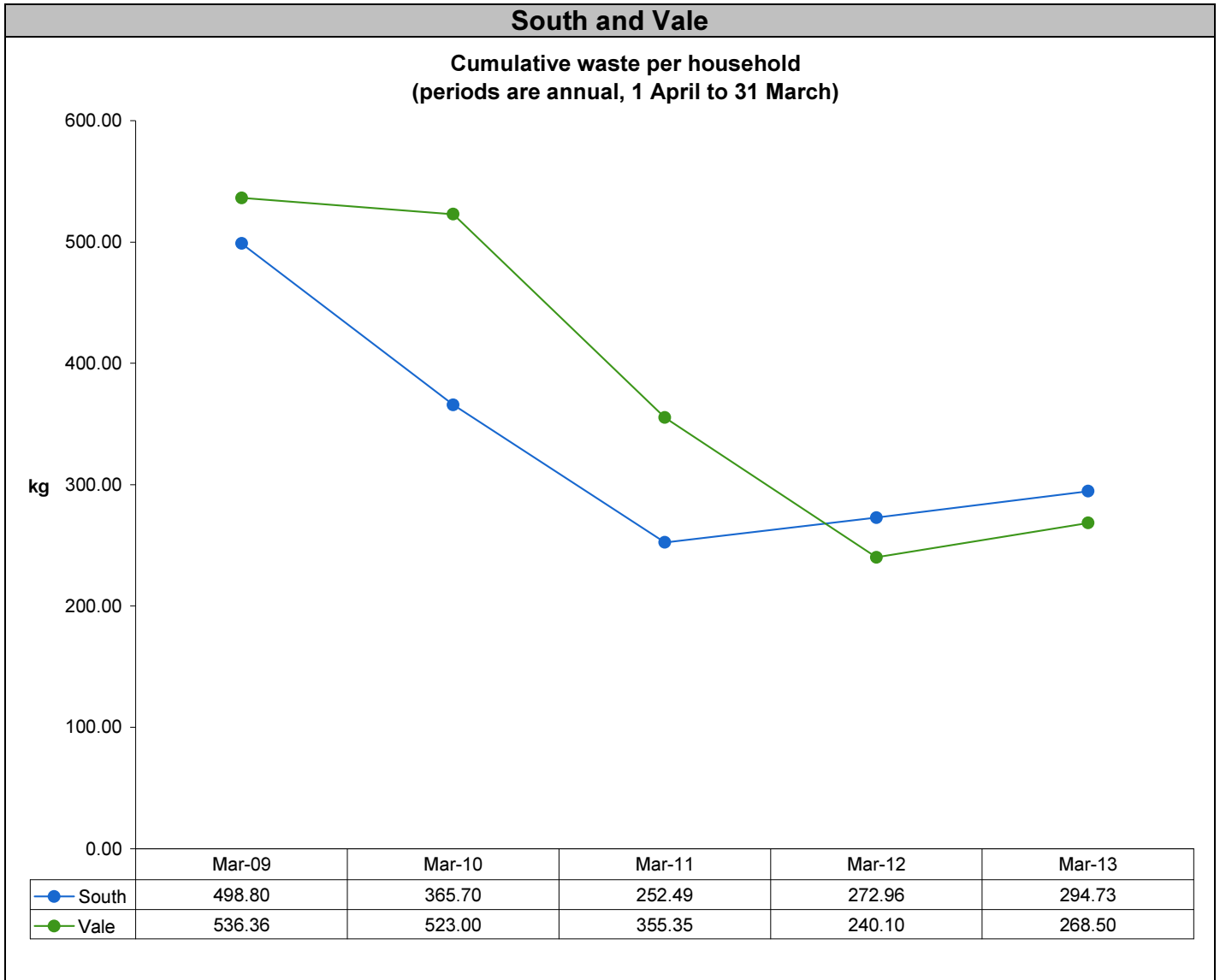
South and Vale five-year board report

OCTOBER 2013

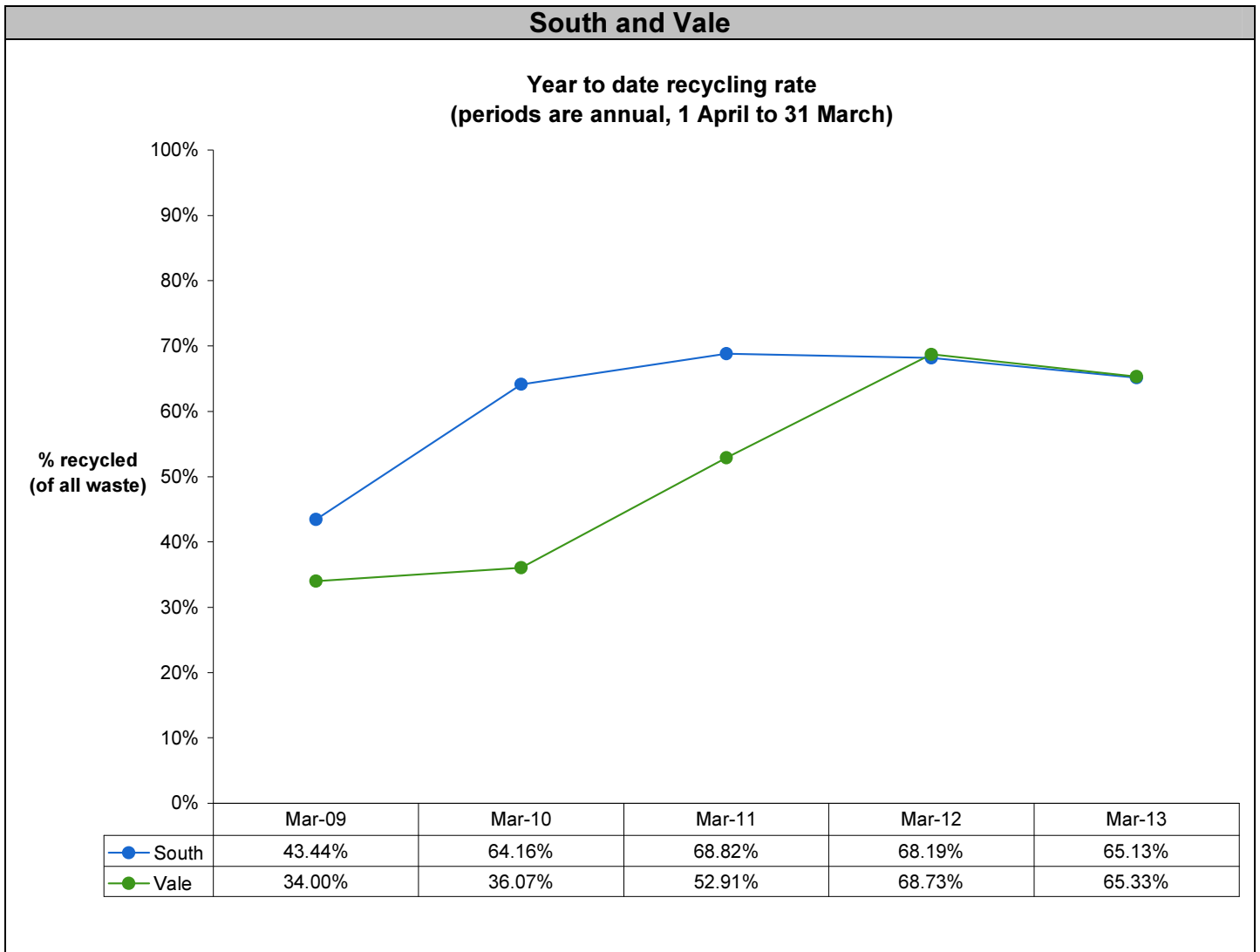
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SECTION 1 – ENVIRONMENT

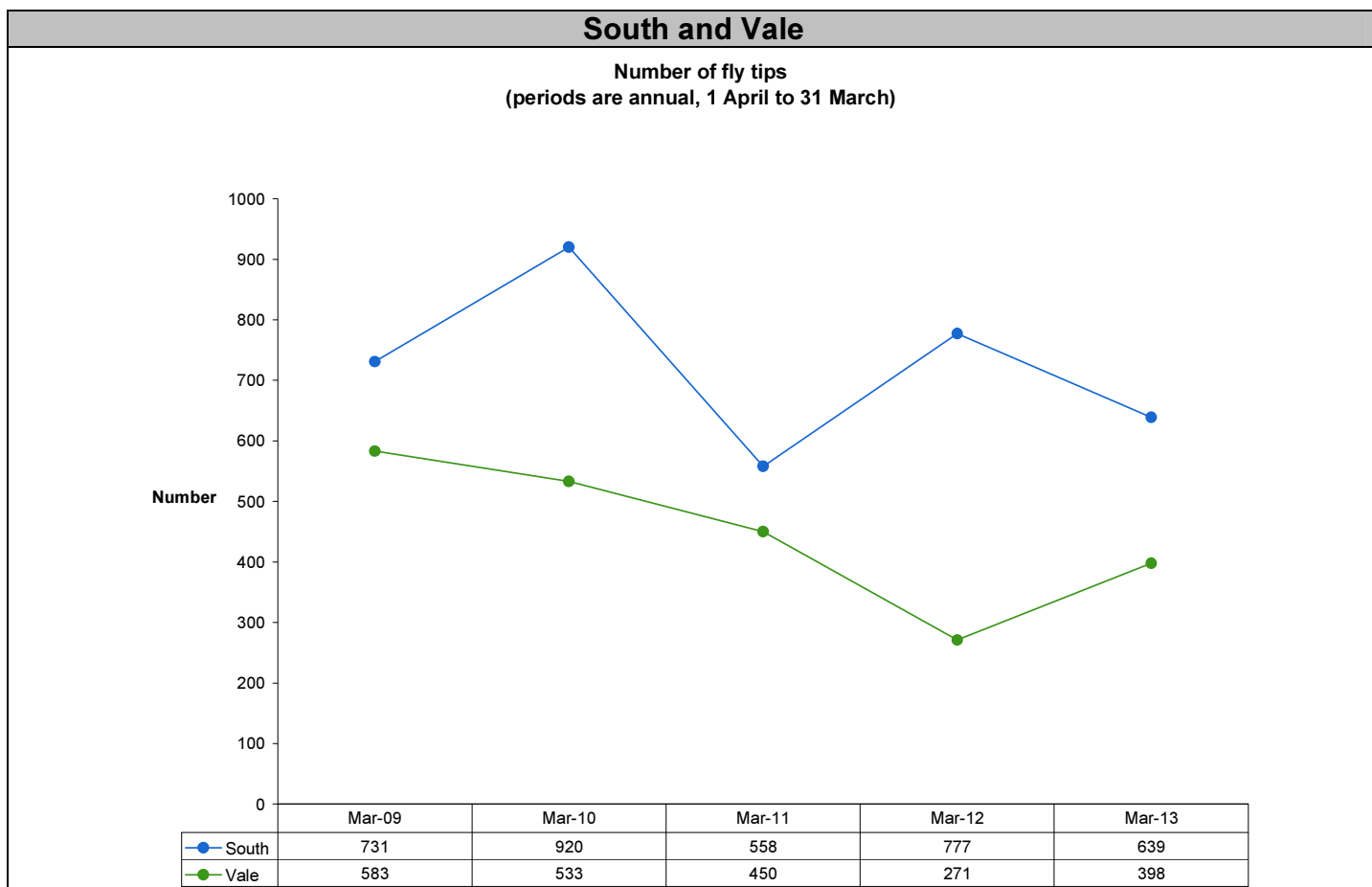
Residual waste (kg/household) (low is good)



Recycling rate (high is good)



Number of fly tips (total per year) – low is good

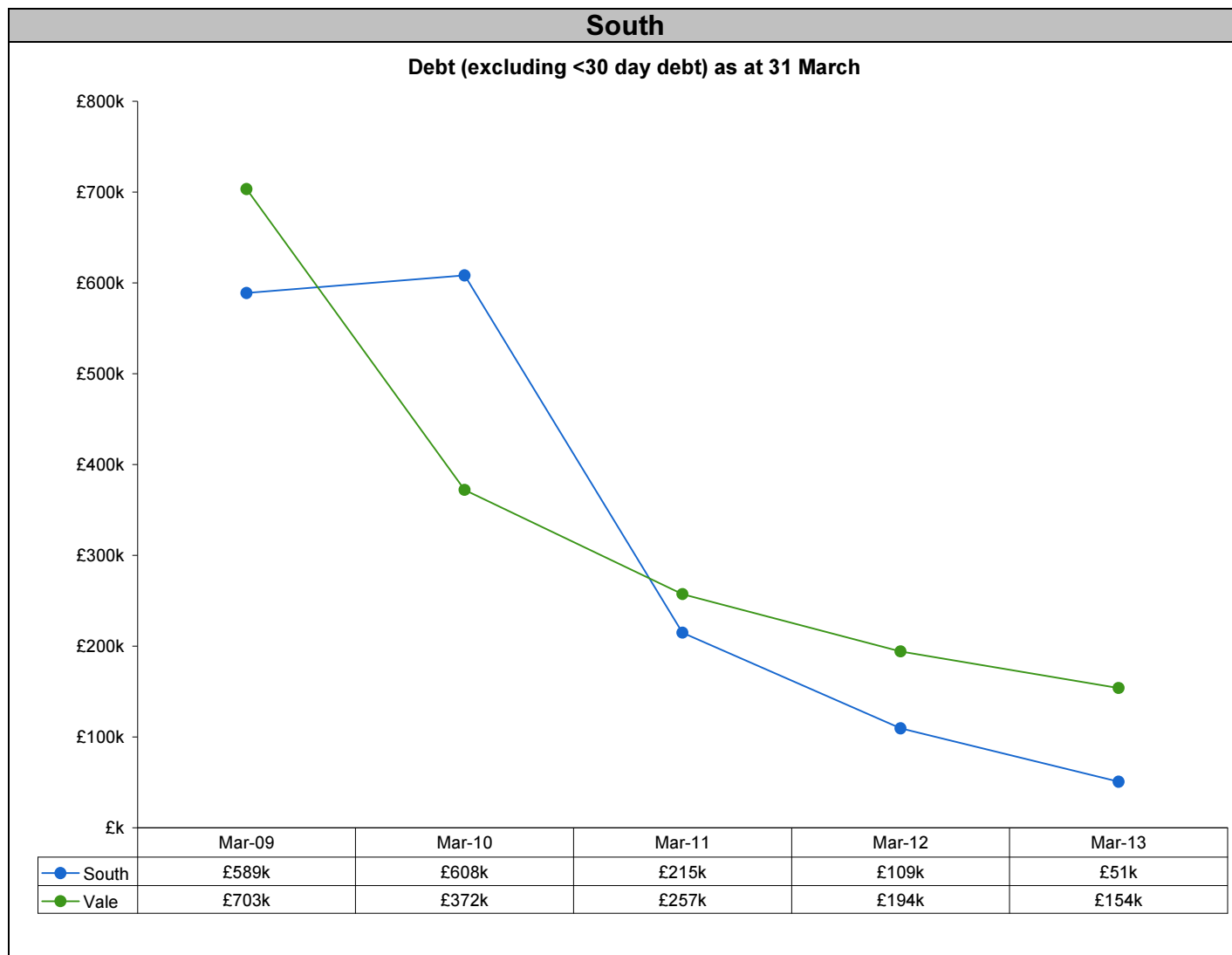


Note

Vale – in 2012-2013, the domestic recycling bring sites were causing many issues with fly tipping of non recyclable items deposited. Due to the large-scale contamination of the bins and commercial abuse of the domestic recycling centres, this was leading to a sharp increase in the fly tipping figures being reported. This led to the council taking action to close down the bring sites within the Vale and, since the closure of the sites in August 2013, there has been a noticeable difference in the cleanliness of these areas and a reduction in September's fly tipping figures (not on this graph). Any additional recycling can be placed in a clear plastic bag next to the householder's green bin/sacks at home, which will be collected by the council's contractor.

SECTION 2 – FINANCE

Debt analysis: debt as at 31 March – low is good

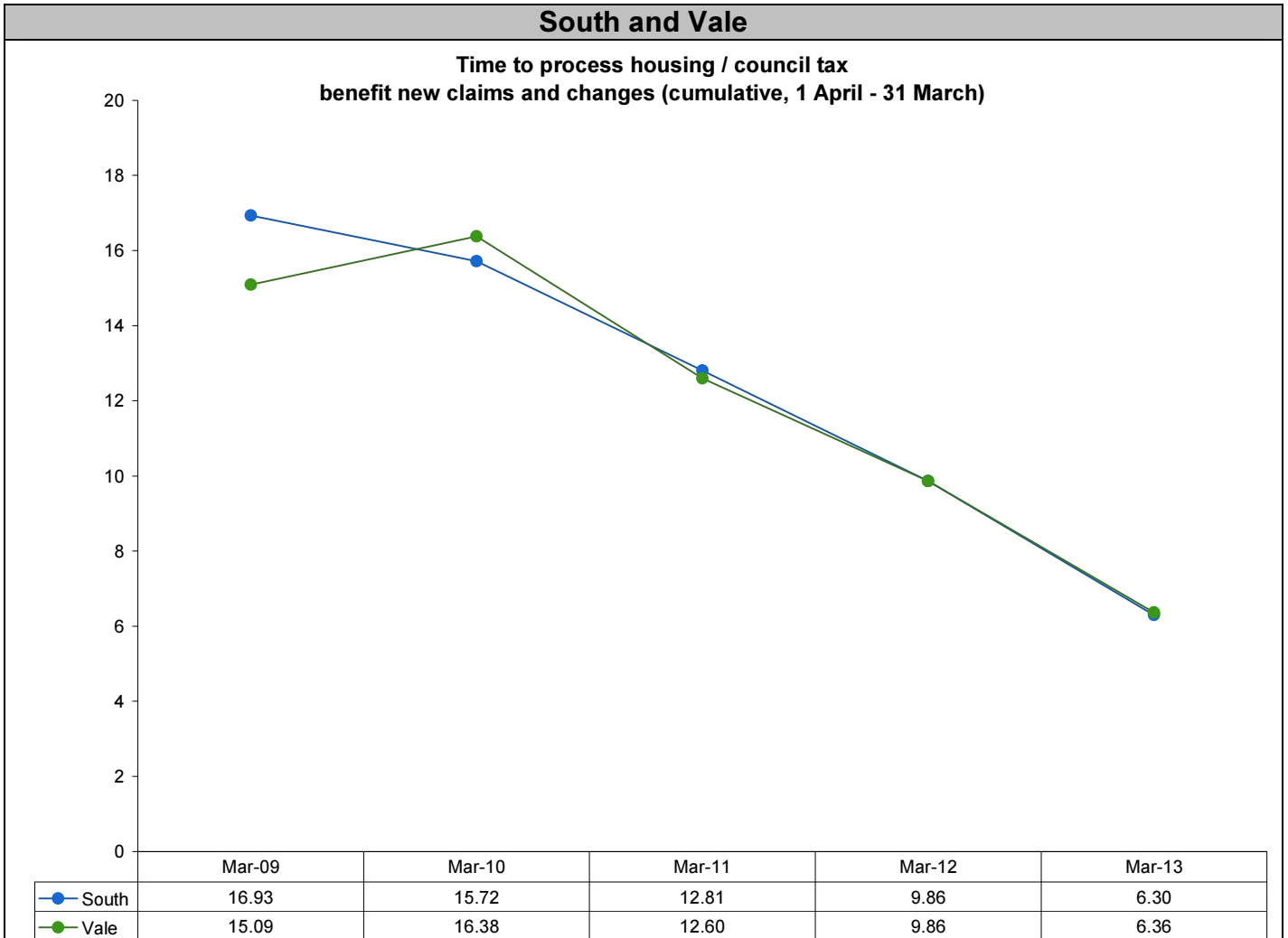


Notes

1. This graph shows the total debt (excluding debts less than 30 days old) per council as at 31 March.
2. Please note that the Vale debt as at March 2009 is artificially low, since it does not include the non-Agresso investment property debt, which was unavailable.

SECTION 3 – BENEFITS

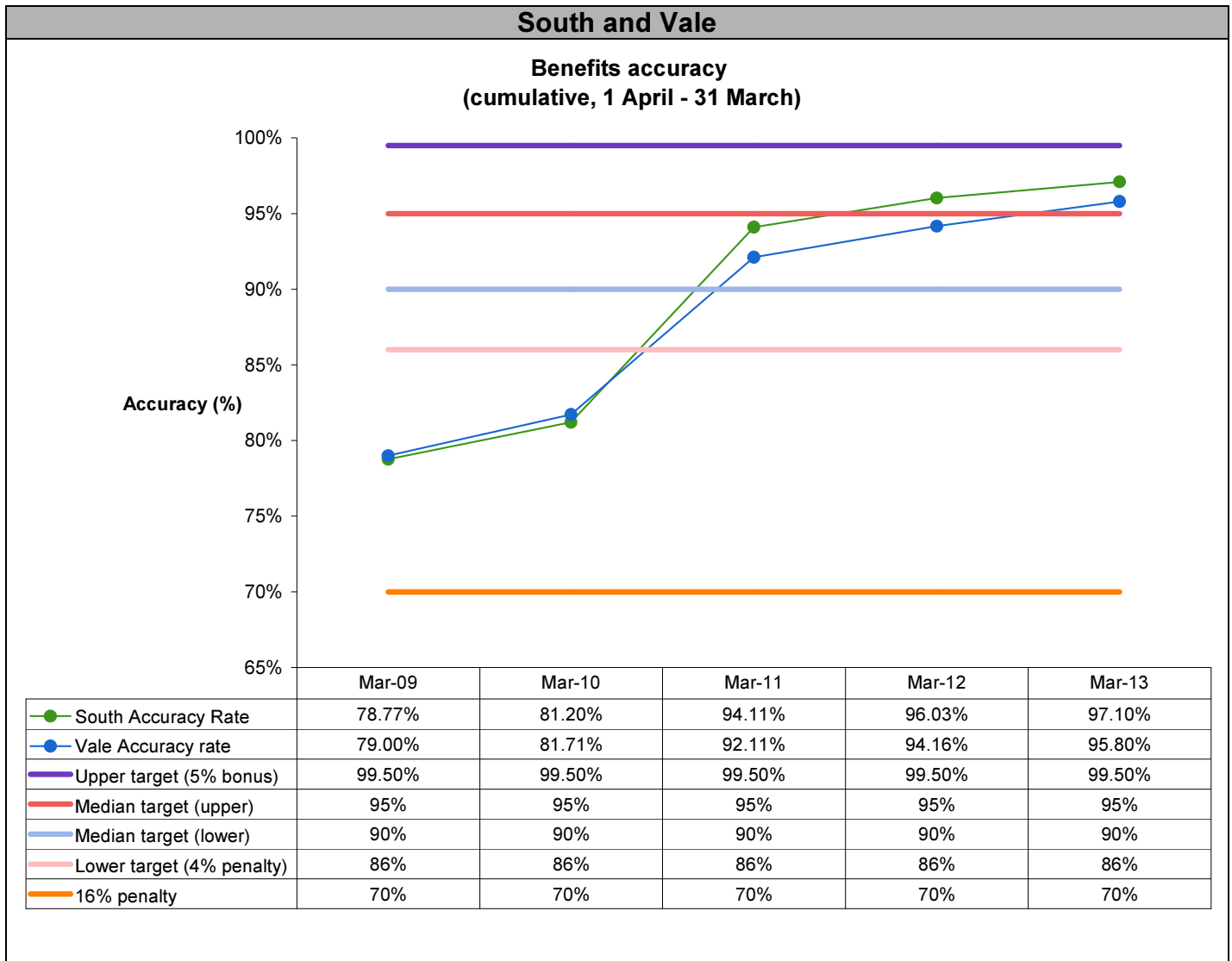
Time to process housing / council tax benefit new claims and changes, cumulative



Note

This graph shows the yearly progress of the cumulative time taken to process housing / council tax benefit new claims and changes, as measured between 1 April and 31 March for each of the years analysed.

Financial accuracy of benefit claims, cumulative



Notes

1. This graph shows the yearly progress of the cumulative benefit claims processing accuracy, as measured between 1 April and 31 March for each of the five years analysed.
2. This measure started in October 2008, which was when council staff commenced daily checks of 10% of claims. Thus the first year runs from 1 October 2008 to 31 March 2009.